



OUR

BEST ENVIRONMENTAL  
SUSTAINABILITY PRACTICES 2023  
&  
ACTION PLAN 2024

# MANIFESTO

Our goal at **Daphne's Club** is to integrate our environmental concerns into all areas of our business. Despite our small size, we believe that as a **hotel business** we can and should have a positive impact on the **protection of the environment**, thus contributing to the **sustainable development** of our region. We are convinced that our operations will have a multiplier effect, creating a local movement for **responsible entrepreneurship** in general and **sustainable tourism** in particular.



# GENERAL

- We **recycle** the hotel's rubbish and encourage our guests to recycle too, by providing recycling in bins on each floor and relevant documentation in our hotel information booklet.
- Most of the detergents we use are **Eco-labeled detergents**. We also use traditional cleaning ingredients, such as vinegar and soda.
- We provide our guests with **free bicycles**, so that they can avoid the use of their car while staying in our hotel. We also have a financial incentive for visiting us without a car, in the form of a **discount** if guests use public transport to come to us for short stays.



- **We do not print guest invoices**, sending them instead by email.
- We provide guests with **reusable cotton shopping bags**, in order for them to avoid using plastic bags.
- We monitor our practices by regularly sending out to our guests an **environmental questionnaire**, which allows them to rate them.
- We **calculate our CO2 footprint** using our hotel industry system **HCMI**.



# DINING



- Our breakfast, lunch and cafeteria menu includes no meat or fish. Instead we offer a tasty **vegetarian and vegan cuisine**.
- As of 2023 we actively participate in the **#zerowaste** movement, by monitoring our waste and taking practical steps to avoiding its creation. For example, our Daily Special meal must be ordered in advance, allowing us to cook only as many portions as are needed.
- We provide **no disposable food containers**, using instead the ceramic bowls from the traditional yogurt that we buy from a local producer.
- We provide **no individually packaged food** in disposable containers
- In 2023 we added a **reverse-osmosis filter** to our bar, which allows us to use tap water in our restaurant and bar, In addition, we have eliminated plastic bottles of water in all our hotel's departments and instead provide only **returnable glass water bottles**, including our complimentary bottle water in each apartment at check-in.





- We participate in Greenpeace's project **StoPotitiMou**, offering a discount to anyone using his/her takeaway cup when buying coffee from us.
  - In 2023 we switched to **reusable coffee capsules** for our coffee machines.
  - We have eliminated the use of plastic straws and instead provide **metal straws** to our guests enjoying their drinks in our garden or in their apartment, and **wheat straws** for takeaway drinks.
  - Instead of providing plastic or paper glasses for takeaway drinks, we offer our guests real **recycled jars for their drinks**.
  - In 2023 we donated unusable food, such as peels and leftovers to a neighbour who has chickens, thus recycling them into **free-range eggs!**
- We strive to use only excellent quality **local products** from trusted producers, organic where possible, for all the meals that we serve.
  - Our **homemade lemonade and jams** are made with local organic fruits and organic sugar.
  - Our **homemade bread** is made from organic flour, using our own sourdough.
  - The **paper napkins** we use are Eco-labeled.
  - We have our own handmade **composting bin**, which we urge guests to use also.
  - Fruits & vegetables are delivered to us in **carton boxes** and paper bags.

# ACCOMMODATION

- We provide **no single use amenities** inside our apartments, with the exception of our homemade olive oil-soap, which is sustainably packaged in recycled paper. **Left-over soap** is collected and either grated and reused as washing machine detergent or gifted to charities.
- Instead of single use amenities we provide our guests with superior quality **olive-oil based shampoo & body wash** in a handmade refillable dispenser, created by a local Greek producer.
- We offer all our guests a **complimentary returnable glass bottle of water**.
- The **toilet paper** in our apartments is Eco-labeled.
- Hot water is heated primarily by **solar panels** and we use an advanced system for circulating hot water inside the hotel, to minimise energy loss.
- All our apartments have their own **air-conditioning units, which shut off automatically** when a window or a door is opened, to avoid unnecessary use.
- There is an **automatic system to shut off the electricity** when guests leave their apartment.



# ACTION PLAN 2024

## Water

We plan to install **reverse osmosis filters on each floor**, so that our guests can refill their water bottles, instead of purchasing plastic bottles.

## Energy

We plan to install **photovoltaic panels**, to participate in the global effort to transition to renewable energy and to reduce CO2 emissions.

## Food waste

We plan to intensify our efforts towards zero waste in our kitchen and to find more ways to recycle food waste, in addition to lobbying local government for municipality-wide recycling of organic waste from horeca businesses.

## Awareness-raising

One of our key objectives for 2024 is to promote sustainable dining, especially by providing even more responsible eating options, such as local, organic and vegan.

## OUR CERTIFICATIONS



Green Key

