

Useful information about your apartment

1. **No-smoking policy**: Smoking is prohibited in all enclosed spaces in our hotel, including the apartments.
2. **Pet policy**: Small pets are allowed in our hotel, if they do not disturb other guests.
3. **Wheelchair access**: Most of our hotel apartments are wheelchair accessible.
4. **Check-in and Check-out** of your apartment
 - Check-in: 2pm
 - Check-out: 12pm
5. **WiFi**: All of our apartments have free WiFi access.
6. **Tap water** is not drinkable during the summer months.
7. **Electricity**: The electricity in your apartment turns on with the insertion of a special card in the apartment's electricity wall slot.
8. **Air-conditioning**: The air-conditioning in your apartment turns off automatically when you open the door or a window.
9. **Hot water**: Hot water is provided to your apartment via central boilers, which make use of both solar and conventional power.
10. **Cleaning**:
 - a. **Towels** are changed: twice per week
 - b. **Sheets** and **pillow cases** are changed: twice per week
 - c. **Rubbish bin bags** inside the apartment are changed: twice per week
 - d. **Apartments are cleaned**: twice per week

11. Your **apartments** is equipped with:

- bed linen, duvets and blankets for the winter, summer blankets for the summer, two kinds of pillows for all master beds (down and natural caoutchouk)
- face and body bathroom towels
- iron and ironing board
- clothes' hangers
- bowl for hand washing
- drying loft
- broom, dust pan, mop, bucket
- air-conditioning (cooling/heating)
- mosquito nets on balcony doors
- phone

12. Your **bathroom** is equipped with:

- toilet paper
- shampoo/shower gel
- soap
- electric heater for the winter
- hair dryer

13. **Your kitchen** is equipped with:

- fridge
- electric plates
- electric oven
- water boiler
- kitchenware (pots and pans)
- spaghetti strainer
- cutlery and serving utensils
- wine and beer opener
- orange/lemon squeezer
- crockery (dishes, bowls, glasses, cups)
- detergent, sponge and wettex



- tea and instant coffee bags
- individual white sugar sachets
- individual milk portions
- salt and pepper